

Interview guide

1. Can you briefly introduce the work that your organisation is doing?
 - a. What are the main activities that your team/organisation focuses on?
 - b. How long have your organisation been doing this work?
2. Who are the main stakeholders in society that your organisation's work aims to benefit?
 - a. How politically active are these stakeholders on social media?
3. What are the main social media platforms do they use?
 - a. To which extent do these people use different platforms for different political purposes?
4. To which extent have these social media platforms been useful to their activism?
5. To which extent have these social media platforms posed problems to their activism?
Especially in terms of:
 - a. Content takedown?
 - b. Doxing?
 - c. Harassment?
6. To which extent has your organization communicated with the social media companies about such problems?
 - a. Which channels has your organisation used to reach the companies?
 - b. Which are the main challenges in reaching the companies?
7. Which requests has your organisation made to the social media companies in order to resolve the problems?
8. To which extent do these requests involve:
 - a. Improving the reporting mechanism?
 - b. Increasing independent oversight?
 - c. Incorporating international human rights law into their content moderation procedures?
9. To which extent have the companies responded to the requests?
 - a. What types of action did they take?
 - b. To which extent did the action resolve the problems?
10. We are going to wrap up now. Is there anything else you'd like to say or discuss?
11. I've finished with my questions. Do you have any questions for me?

Thank you very much for your time and participation in the research!